

SIPR Token

GCE Questions

Item #	TO	TO Section	PWS Reference	Question	Government Response
1	TBD	General	PWS Task 2-8	Q1: When can DMDC provide requirement matrices from DHA? Q2: What PoP does the Govt anticipate? Some deliverables will extend beyond 12 months (e.g., Task 5 - 7).	Q1: Requirements Matrices to be provided via email 9/5. Review in conjunction with PWS text. Task 7 is coming. Q2: Task 2: see deliverable table Task 3: see text/deliverable table Task 4: by FY20 Q2 end/Q3 beginning Task 5, 6, 7, 8: see comments in PWS attached.
2	TBD	4.2	Design and implement a fee structure that supports the rapid implementation of changes to any enrollment fee or premium rate, maintaining distinctions based on enrollment plan, beneficiary status (i.e. Group A vs Group B), and family/individual rates. Changes to fees or premiums shall be available in the environment (i.e., test or production) within five days of receiving the new rates from DHA.	(b) (4)	(b) (4)
3				(b) (4)	(b) (4)
4	TBD	4.3		G... discussion to address implications of changes to the same applications being modified in parallel for TO1 ACO with coinciding deliverable dates.	Concur, scheduled for 9/5/2019 11AM PST/2PM EST

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5	TBD	4.3	Waiver reinstatement must be in Production prior to 1 January 2020.	(b) (4)	
6	TBD	4 3.3	Communicate add, update, or removal (inactivation) of catastrophic cap fee waiver via contractor notifications.	(b) (4)	(b) (4)
7	TBD	4 3.6	Communicate changes in paid thru dates or credits via automated contractor notifications and applicable fee reports.	(b) (4)	(b) (4)

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8	TBD	4 3.7	Generate a report following recalculation for CYs 2018 and 2019 that identifies the amount of overage for each retiree household that exceeded the catastrophic cap for CYs 2018 and CY 2019. Identify how it was applied (i.e. by extending the paid thru date and/or applying a credit to the policy). Coordinate with DHA.	(b) (4)	(b) (4)
9	TBD	4 3.8	Create a CCD structure that supports catastrophic cap and deductible variations based on sponsor status (Group A, Group B); differing in and out of network caps; pay plan/rank for active duty; TRR/TRS/TYA (T-Plans) vs Select vs Prime, etc. DHA will provide a chart that contains breakdown of the variations.	(b) (4)	(b) (4)
10	TBD	4 3.9	Provide a CCD structure that supports annual changes to catastrophic cap and deductible values. Changes shall be available in the specified environment (i.e. test or production) within five days of receiving new values from DHA.	(b) (4)	(b) (4)
11	TBD	4.4.1	Modify letters processes to send a Medicare B Reminder Letter to beneficiaries entitled to Medicare part A at or over age 65, but not enrolled in Medicare Part B. A separate letter will be sent to beneficiaries not entitled to Medicare A at/over age 65. Letters will be a full text letter, not an email or postcard.	(b) (4)	(b) (4)
12	TBD	4.4.2	Modify letter processes to send a reminder letter to beneficiaries that may be eligible for Medicare under their spouse on DEERS. Letter will be a full text letter; not an email or postcard.	(b) (4)	(b) (4)

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13	TBD	4.6.4	Update the Defense Medical Information System (DMIS) table region/routing changes and/or any Service Area File (SAF) changes made by DHA as part of the contract change.	(b) (4)	(b) (4)
14	TBD	4.8.2	Develop requirements and implement a system or repository to collect and authorize use of personal email addresses and text messaging for DoD purposes.	(b) (4)	(b) (4)
15	TBD	4.9	Surge Support	(b) (4)	(b) (4)
16	TBD	6	Deliverables Table	(b) (4)	(b) (4)
17	TBD	11.3	Place of Performance	(b) (4)	(b) (4)

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	TBD	4.3.8	Create a CCD structure that supports catastrophic cap and deductible variations based on sponsor status (Group A, Group B); differing in and out of network caps; pay plan/rank for active duty; TRR/TRS/TYA (T-Plans) vs Select vs Prime, etc. DHA will provide a chart that contains breakdown of the variations.	Q1: It appears that different max CatCaps for Prime vs Select Retiree plans exist per the DHA chart. Is this intended to be applied? Q2: The DHA chart indicates cat cap by plan, etc. Will catcaps be applied by hierarchy (example: A family has multiple plans with different catcap values, the catcap with the (most or least) value applies) or will each plan be calculated and evaluated separately?	Q1: Yes. Q2: Funds applied to select/prime plan apply equally to family cat cap. TYA continued to be be treated separately.
		4.3.9	Provide a CCD structure that supports annual changes to catastrophic cap and deductible values.	Q1: Are the 'deductible' values provided in the DHA chart expected to be stored in a control table for calculation? Additionally, is the intent to store deductible totals and enforce deductible limits?	If storing in a control table is the most efficient way for accurate and rapid implementation, then that would be an acceptable solution. Overall DHA did ask for more enforcement. We are clarifying if DHA would like soft edits versus hard, error resulting edits. This question is applicable to cat cap can deductibles. Awaiting answer.
	TBD	4.4	Medicare Reminder letter. Completed by end of Q2 of Base Period (as mentioned in the deliverables table)	Q1: Can the Govt. provide the letter content by December 2019?	Provided to GCE via email 9/17/2010, added as Appendices to PWS
	TBD	4.9.5	Refine and expand ACO enrollment, disenrollment, and waiver reports	Q1: Are these ad-hoc reports or are these new monthly reports to be implemented and maintained in DEERS?	This is a monthly requirement that needs to be maintained and reported on a monthly basis. If the short term is adhoc, that is fine, but the report numbers need to be accurate and reliable.
	TBD	4.10	CREATE & MODIFY REPORTS & NOTIFICATIONS (OPTION)	Q1: There are no line items related to Notifications in this section. Is this intentional?	Typo. "Notifications" can be removed as the items refer to reports and not beneficiary or contractor notifications.
	TBD	4.10 2	Support annual TRICARE open season reporting to DHA. Reports shall include counts for enrollments, eligible, but not enrolled, and open season usage rates.	Q1: Are these ad-hoc reports or are these new monthly reports to be implemented and maintained in DEERS?	During open season, the reports should be run as follows: <i>Before Open Season</i> : Run counts the Friday before open season for 1) enrollments and 2) eligible, but not enrolled. The purpose of this run is to get a "before" snapshot <i>During Open Season</i> : Run WEEKLY (e.g. every Mon) counts for 1) enrollments, 2) eligible, but not enrolled, and 3) open season usage rates <i>After Open Season and beyond</i> : Run monthly counts for 1) enrollments and 2) eligible, but not enrolled The format of these reports is different than the current enrollment reports provided by DMDC. Part of this task is to expand the current scripts (to current ad-hocs) to include additional breakouts per DHA. The reports need to be maintained and reported on the basis as described above (and in reports requirements). If the short term is adhoc, that is fine, but the report numbers need to be accurate and reliable
	TBD	4.11	TRICARE beneficiaries Group A are sponsor's on initial enlistment or appointment occurred before January 1, 2018. Group A fee Implementation shall be in place by OCT 2020.	(b) (4)	(b) (4)
	TBD	4.11 2	4.11.2 Terminate TRICARE Retiree Select policies/enrollments effective December 31, 2020, as directed, prior to 2021 TRICARE Open Season beginning in November 2020.	Q1: Are contractor notifications required for these terminations?	Confirmation needed from DHA. Awaiting answer.

Enterprise Information Technology Services II (EITS II)
DHA HCI III
Order ID: 47QFMA18K0030-0017/ID03180056013
Pricing/Staffing Template

[illegible]

Defense Manpower Data Center (DMDC)
Enterprise Information Technology Services (EITS) II
Labor Categories

****Note:** Highlighted rows indicate new labor categories.

Knowledge/Skill Levels			
Skill Level	Knowledge/Skill Description	Minimum Years Experience	Education or Training

(b) (4)

(b) (4)

(b) (4)

(b) (4)

(b) (4)

(b) (4)

(b) (4)

(b) (4)

Enterprise Information Technology Services II (EITS II)

DHA HCI III

Order ID: 47QFMA18K0030-0017/ID03180056013

Pricing/Staffing Template

		Total
Base Period	CLIN 0001	\$ -
	CLIN 0002	\$ 2,000,000.00
Option Period	CLIN 1001	\$ -
	CLIN 1002	\$ -
	CLIN 1003	\$ -
	CLIN 1004	\$ -
	CLIN 1005	\$ -
	Total	\$ 2,000,000.00

Period of Performance (PoP) 09/23/2019 - 09/22/2020

[illegible]

Period of Performance (PoP) 05/01/2020 - 04/30/2021

[illegible]

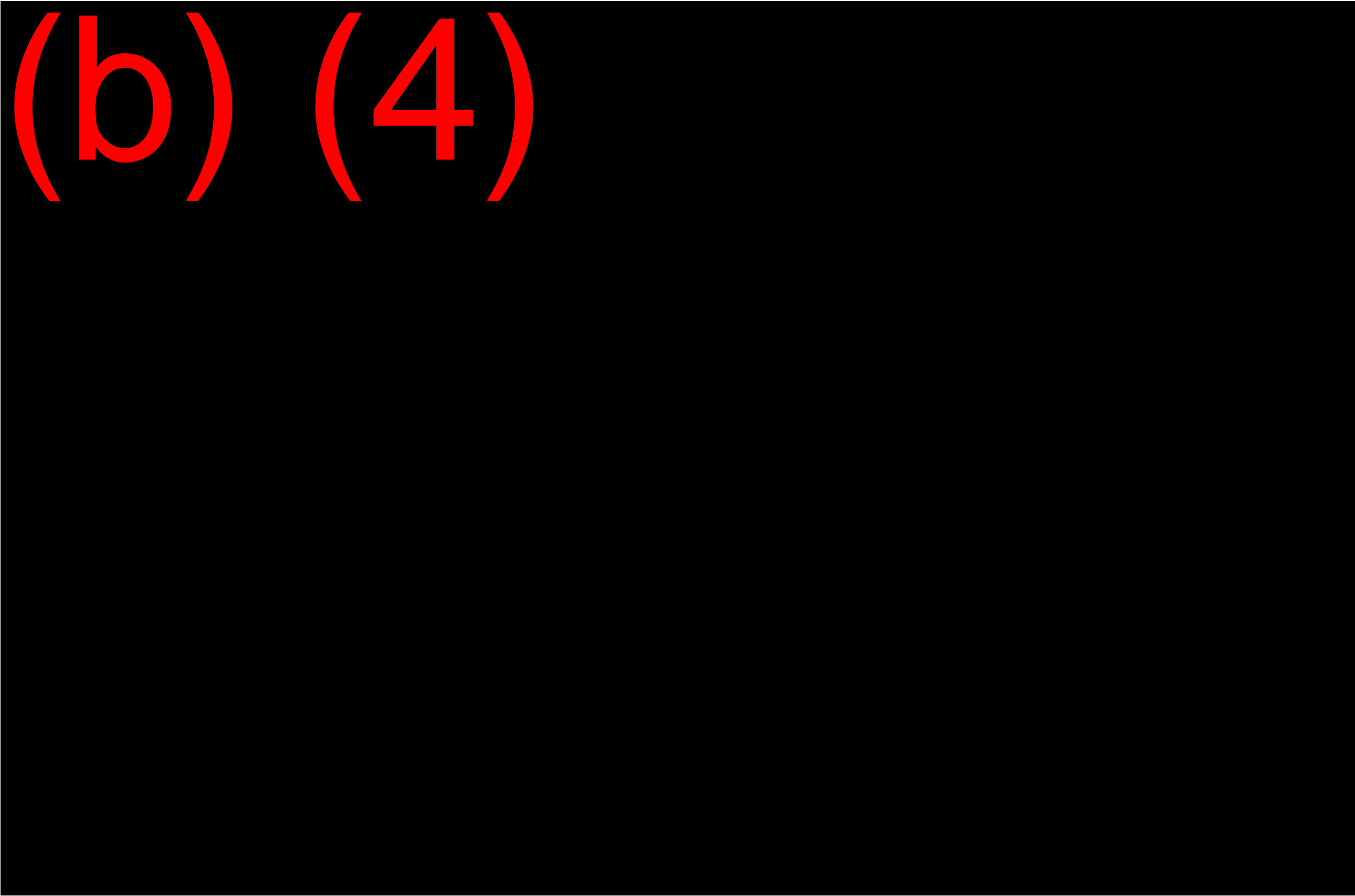
Defense Manpower Data Center (DMDC)
Enterprise Information Technology Services (EITS) II
Labor Categories

**Note: Highlighted rows indicate new labor categories.

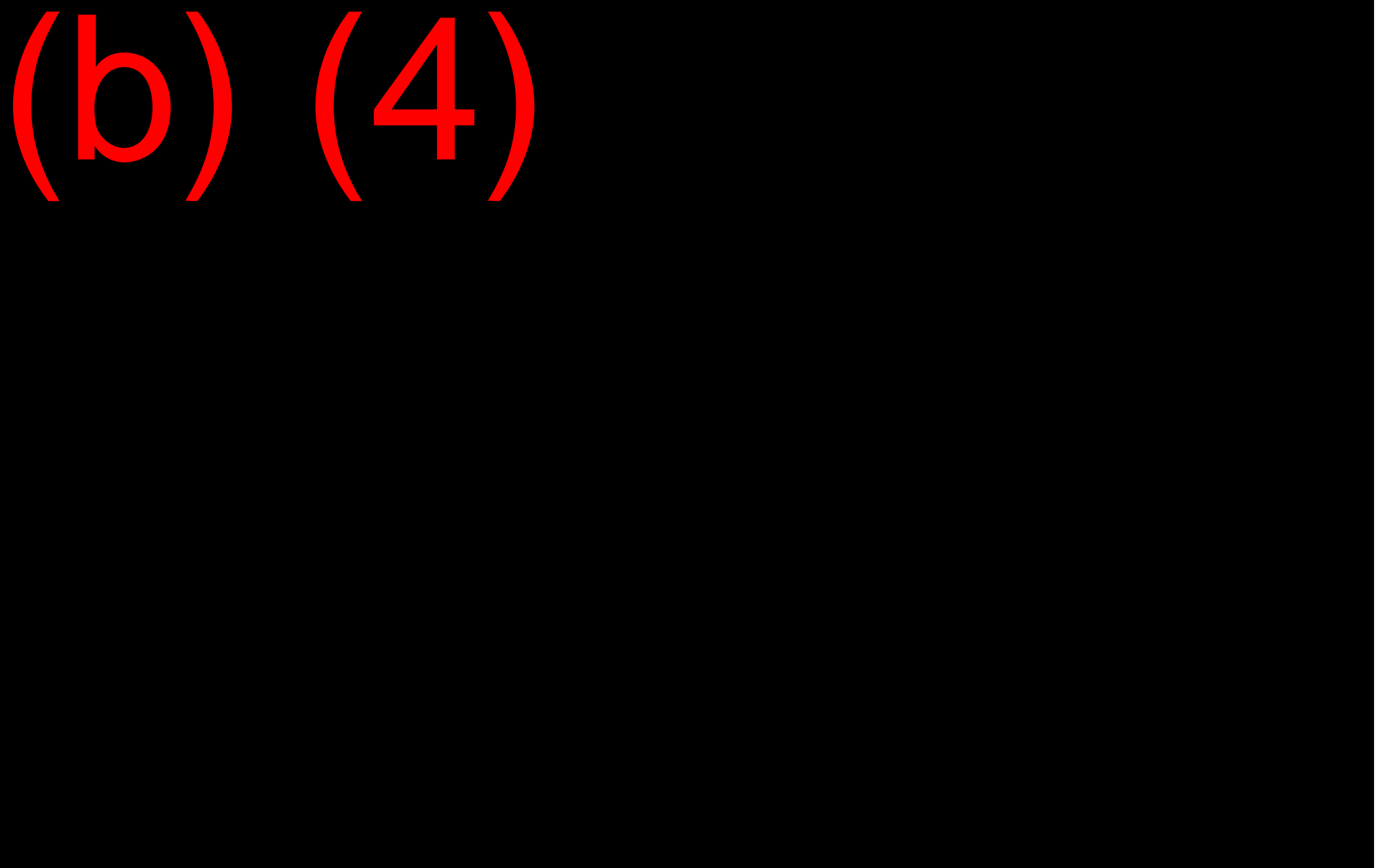
Knowledge/Skill Levels			
Skill Level	Knowledge/Skill Description	Minimum Years Experience	Education or Training

(b) (4)

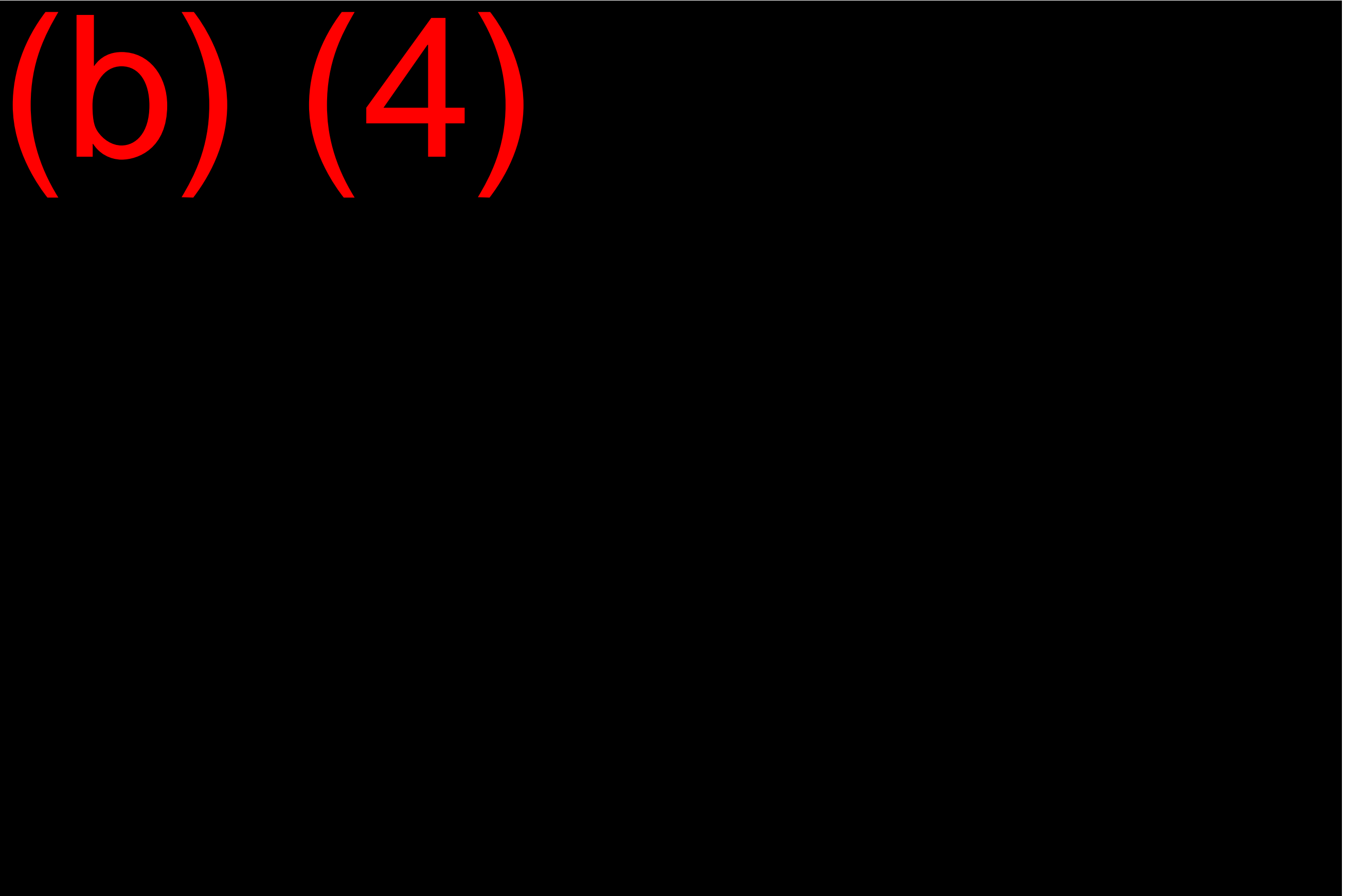
(b) (4)



(b) (4)



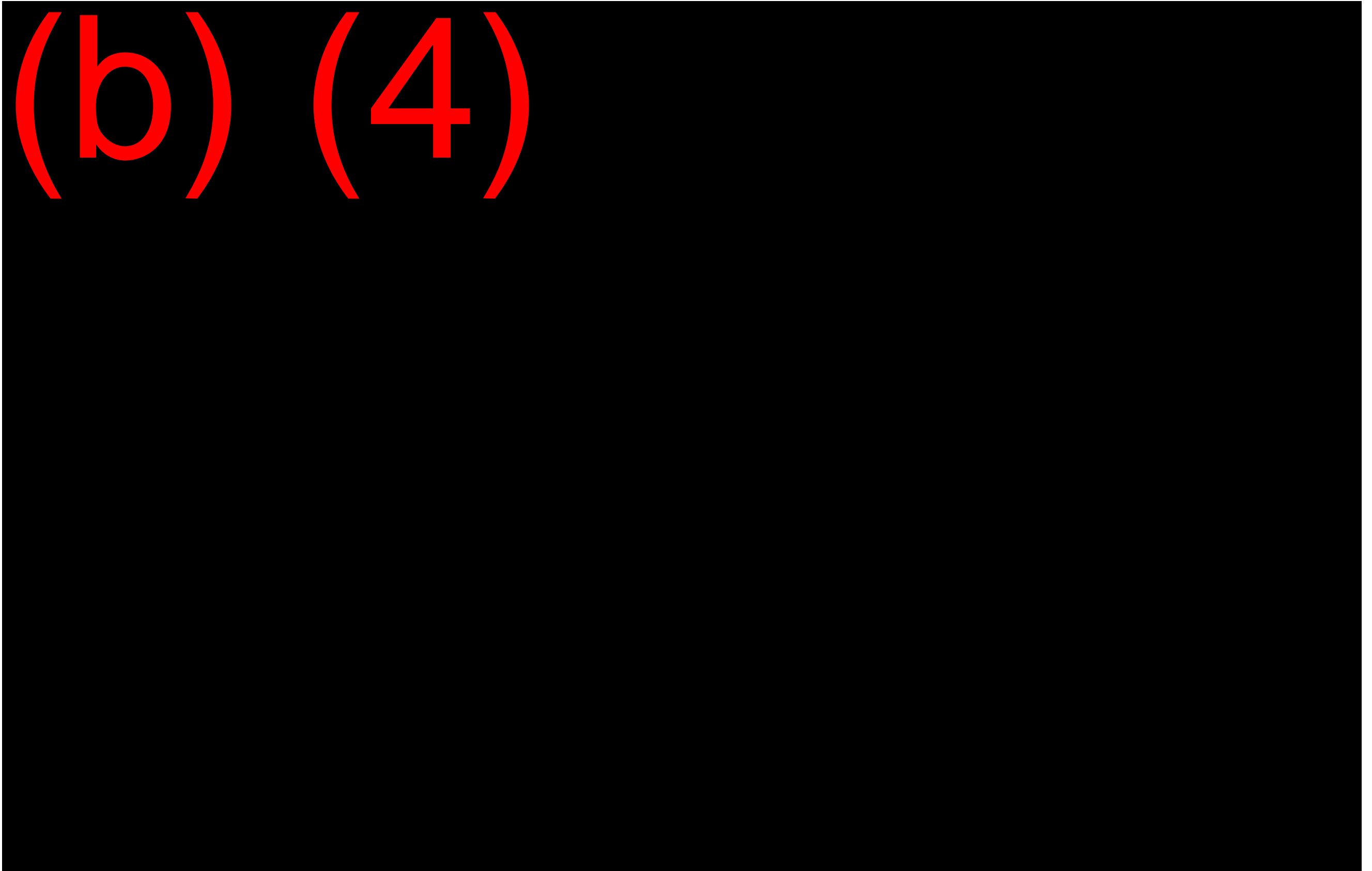
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